

### **Terms & Conditions**

1. Notice of the right to cancel "Cooling off period". You have 14 days to cancel the contract (In writing) from acceptance date. If the contract is cancelled within 24 hours of work due to commence there is a charge of 50% of the original quote. If the contract is cancelled when the team are on route there is a charge of 75% of the original quotation
2. This quotation is valid for 30 days only unless otherwise agreed.
3. All work will be in accordance with the current British standards 3998 'Tree Work Recommendations' where possible unless specified otherwise. Dimensions specified are approximate and where ever possible will be to the nearest appropriate pruning point.
4. In the event of a variation to the quotation as a result of: A) amendments to work required prior to arriving on site. B) changes in site / ground conditions since the original site visit C) additional works requested / required whilst on site. The quotation will be revised accordingly and signed by both parties.
5. Stump grinding will be to a depth of 150 mm below the immediately adjacent ground level and will include the removal of the stump and buttress roots but will not include lateral roots unless otherwise stated. The client will advise the contractor of any underground services in the vicinity of the stump prior to starting the job.
6. On completion of the works, an invoice will be raised and payment is required within 30 days or payment is required in full on completion of the quoted works. (Unsatisfactory completed jobs MUST be notified immediately, in writing or by email to the contractor within 24 hours)
7. Where works are proposed to third party trees, i.e. 'Neighbours trees' the contractor will require written permission from the tree owner. If works only apply to overhanging branches this is not required but still advisable.
8. The site will be left generally 'clean, tidy and safe' but because of the very nature of the works including the production of wood dust, chainsaw / wood chippings / twigs / leaves and needles etc. and the traversing of site personnel it will not be as it was prior to commencement of works.